



River Oaks Civic Association Inc.

## DISTRICT 4 STORM ASSISTANCE GUIDE

City crews continue to make significant progress in our neighborhoods inundated with flooding.

**It is VITAL** that residents with damage to their homes document it **and report it to 24/7** Fort Lauderdale Customer Service Center at 954-828-8000.

**FEMA assistance is dependent on the REPORTED Damage** in the city reaching a certain threshold.

***PLEASE REPORT YOUR DAMAGE, ALL OF US TOGETHER, EACH ONE OF US HELPS THE MANY!!!***

IF you had 12 or more inches of water on the interior of your home, **PLEASE CALL 954-828-8000.**

FEMA and state officials **will be conducting a damage assessment to determine our eligibility for FEMA assistance.** At this moment, residents must rely on their flood insurance policies for assistance.

WE are CURRENTLY in contact with US DISASTER RELIEF organizations including SAMATARIAN PURSE to assist with homeowners that do not have flood insurance and need

help removing contents and removal of drywall from the lower parts of the flood areas in your residence. Future emails will be sent as we proceed with additional information. Meanwhile please be sure to recognize that **It is VITAL** that residents with damage to their homes document it **and report it to 24/7** Fort Lauderdale Customer Service Center at 954-828-8000.

FEMA assistance is dependent on the REPORTED Damage in the city reaching a certain threshold so contact 954-828-8000.

#### RED CROSS

- Overnight, the Red Cross reunification center at Holiday Park exceeded its capacity of 100 individuals. A secondary shelter has been established at the First Presbyterian Church at 451 Tarpon Terrace, Fort Lauderdale, FL 33301.
- For information on this shelter or to get information about a loved one, please call **1-800-REDCROSS**.

THE city has established Comfort Stations that are open FROM 7am TO 7 PM. AT:

- Shirley Small Park – 1230 SW 34<sup>th</sup> Avenue – Fort Lauderdale, Fl 33312- Showers, portable bathrooms and Water and charging ports for electronic devices.
- Broward County Fleet Service Center – 2515 SW 4<sup>th</sup> Avenue Fort Lauderdale, Fl. 33315. – Showers, portable bathrooms, and Water and charging ports for electronic devices.

- Provident Park – 1412 NW 6<sup>th</sup> Street – Fort Lauderdale, Fl. 33311. Red Cross will serve meals lunch and dinner.
- Red Cross has set up a station in the Winn Dixie Parking lot SR 84 for water.

#### DEBRIS REMOVAL:

- To prepare for debris removal, residents should do the following:
  - Place flood-generated debris at the curbside on the public right-of-way
  - Debris should be separated to ensure construction debris, vegetative debris and hazardous materials are not co-mingled. LEAVE ITEMS FOR PICTURES\*
  - Please **do not place any debris in bags** as it may not be collected. (NO BLACK BAGS-) THE DEBRIS NEED TO BE DOCUMENTED.

Place debris on swale neatly as for bulk pickup, the City's contractor will begin deploying trucks.

April 17<sup>th</sup> through April 21<sup>st</sup>.

Residents can expect crews to take several passes through the areas before collections are complete.

#### STANDING WATER MOSQUITO CONTROL -

[Mosquito Control Mosquito Service Request \(broward.org\)](http://www.broward.org/Mosquito)

<https://www.broward.org/Mosquito>

954-765-4062 OR 311

**AIR QUALITY** The Air Quality Program's mission is to maintain, protect, and improve our air quality by safeguarding human health and the natural environment to enhance the quality

**of life in Broward County. Contact: 954-519-1270  
or [airoutreach@broward.org](mailto:airoutreach@broward.org)**

- City crews continue to make significant progress in neighborhoods inundated with flooding. Most of the City is clear. However, some areas continue to deal with the impact of high water.**

**There are currently 36 vacator/pumping trucks deployed across the city.**